

Personal

HOME PHONE - ON NET

Optus Home Phone Plans



Chatting from home
just got more comfortable

Enjoy even more call value, included value added services and 'yes' Time @ Home with our Home Phone Plans.



Call 1300 852 550



Optus Home Phone Plans

There's no place like home to chat on the phone with your Optus Home Phone plan, available over 12 months.

Included services

Call Waiting⁺ Call Divert⁺ Three Way Call⁺

+Usage Fees apply. See Home Phone Plan rates

Up to \$50 Total Value	Up to \$300 Total Value	Up to \$500 Total Value
Home Starter Cap Plan \$29.95¹ per month	Home Super Cap Plan \$49.95¹ per month	Home Mega Cap Plan \$89.95¹ per month
Min Cost over 12 months = \$359.40	Min Cost over 12 months = \$599.40	Min Cost over 12 months = \$1,079.40
Includes calls to standard local, national, 13/1300 & any Australian GSM mobile.		Includes calls to standard local, national, 13/1300, any Australian GSM mobile & international .
n/a	\$2.50 Call Cap for 10 minute standard national calls and calls to any Australian GSM mobiles anytime.	\$2.50 call cap for up to 20 minute standard National calls and calls to any Australian GSM mobiles anytime
Line Rental Included		
<p>Optus 'yes' Time @Home [▲] NO CHARGE for the first 20 minutes of standard national calls to Optus GSM mobiles (from 8pm to Midnight-7 days a week) Standard rates apply after first 20 minutes. (Limit of 3000 minutes per month).</p>		

*UNLIMITED Calling Value
Home Advantage Plan \$59.95¹ per month
Min Cost over 12 months = \$719.40
Includes *UNLIMITED calls any time to standard local, national fixed lines & 13/1300
\$1 call cap for up to 20 minute calls to Optus GSM mobiles anytime \$2 call cap for up to 20 minute calls to non-Optus GSM mobiles anytime.
Line Rental Included
<p>Optus 'yes' Time @Home [▲] NO CHARGE for the first 20 minutes of standard national calls to Optus GSM mobiles (from 8pm to Midnight-7 days a week) Standard rates apply after first 20 minutes. (Limit of 3000 minutes per month).</p>



New Optus TH60 Cordless Handset

Additional Option available to purchase when you sign up to an Optus Home Phone Plan.

Featuring a slick and stylish design, built-in speaker-phone and plenty of memory for your contacts, the Optus TH60 cordless handset makes talking at home even more convenient. Available in Single and Twin Pack.

Please ask your Optus representative for costs and more information.



Optimise your home phone plan for great international call rates

Optus WorldSaver²

Pay \$5 per month and enjoy low international rates and up to \$5 worth of included international landline calls a month from your Home Phone.

Destination	WorldSaver rate per minute [†] (to landlines)
UK [†] , US, Canada, Greece [†] , Singapore [†]	2¢
Italy [†] , China [†] , Hong Kong [†] , Japan [†] , France [†]	3¢
New Zealand [†] , South Africa [†] , Ireland [†] , Germany [†] , Thailand [†]	3.5¢

[†]35¢ connection fee applies per call except on the Home Advantage Plan which is 41¢ per call. Surcharges may apply³

For even lower international rates on more destinations, sign up to Optus WorldSaver Plus for only \$10 per month. Visit optus.com.au/longdistancerates

Some customers on the Optus cable network will be supplied with equipment which requires mains and power back up. Please let us know if you are a customer with a serious illness or life threatening condition, if you require disability services, if you have a back-to-base home alarm system or if you require an uninterrupted telephone line. This equipment will remain the property of Optus, may be rented by you and Optus has the right to recover the equipment or charge you if it is not returned if you cancel the service.

Terms and Conditions: 1. If you have selected a 12 month minimum term the Minimum total cost over 12 months, if paid by direct debit, is \$359.40 on Home Starter Cap plan, \$599.40 on Home Super Cap plan, \$1,079.40 on Home Mega Cap plan and \$719.40 on Home Advantage plan, plus additional call charges. A \$199 pro-rata cancellation fee applies if you cancel either your Local or Long Distance service within the initial 12 month agreement period and Optus will move your remaining services to another plan which may apply higher line rental and call rates. A fee may apply if you change your plan before the end of your minimum term. Included value expires at the end of each month, is not to be used for commercial purposes and normal call charges apply after the included value is reached. Included value excludes some call and service types. ***Unlimited call offer excludes:** International calls, 19XX calls, calls to any GSM mobiles, Satellite calls, Directory Assistance, Operator Service calls, Equipment charges and Home Phone services such as VoiceMail subscription and retrievals and calls made over another carrier's network (e.g. using an override code); standard rates apply to these call types. Unlimited call offer is not to be used for commercial purposes and Optus local and Long distance Fair Go™ Policy applies. **▲ 'yes' Time @Home** applies to calls made between 8pm – midnight, 7 days a week, from your home phone to Optus GSM mobiles in Australia, no charge for the first 20 minutes per call after which standard mobile call rates of your Home Phone Plan apply. Optus Local & Long Distance Fair Go™ policy applies. 2. **WorldSaver:** Any unused value each month is forfeited. Normal charges apply after included value is reached. Some services and call types are excluded. WorldSaver can be added or removed once per month without impacting the Home Phone Plan agreement (only one change per month allowed). 3. Calls to mobiles on networks in certain countries, including calls to some international fixed line numbers which are treated as mobile terminating calls, e.g. Personal Numbering Services, will be charged at the applicable rate per minute plus a 30c per minute surcharge plus call connection fee. Standard rates apply to 1456 override and operator services, plus a 35¢ connection fee for Home Starter, Home Super and Home Mega Cap Plans, and 41¢ connection fee for the Home Advantage plan. Optus Local & Long Distance Fair Go™ policy applies and is not to be used for commercial purposes. PensionSaver discount: Eligible customers will receive 10% off the bill per month, up to \$15 inc GST. Discount excludes paper bill fees, financial services fees, bill reprint fees and accrued charges from previous bill.

Home Phone Plan Rates				
Plans	Home Starter Cap Plan	Home Super Cap Plan	Home Mega Cap Plan	Home Advantage Plan
12 Month Agreement	\$29.95 per month	\$49.95 per month	\$89.95 per month	\$59.95 per month
Month to Month	\$39.95	\$59.95	\$99.95	\$69.95
Standard Local	30¢ flat		25¢ flat	*Unlimited
13/1300	30¢ flat			*Unlimited
National Call Rate	40¢/30sec		30¢/30sec	*Unlimited
National Call Cap	N/A	\$2.50 for up to 10 minutes	\$2.50 for up to 20 minutes	*Unlimited
Call Rate to Australian GSM Mobiles	40¢/30sec		30¢/30sec	20¢/minute (Optus) 37¢/minute (Non-Optus)
Call Cap to Australian GSM Mobiles	N/A	\$2.50 for up to 10 minutes	\$2.50 for up to 20 minutes	\$1.00 for up to 20 minutes (Optus) \$2.00 for up to 20 minutes (Non-Optus)
International Calls (USA, NZ, Canada, UK and Ireland)	18¢/min			
Call connection (National, International & calls to GSM mobiles)	35¢			41¢
'yes' Time @Home	NO CHARGE for the first 20 minutes of standard national calls to Optus GSM mobiles (from 8pm to Midnight-7 days a week) Standard rates apply after first 20 minutes. (Limit of 3000 minutes per month).			
Optus WorldSaver	Available as an additional option			

Connection fees are included in call caps.

Some customers on the Optus cable network will be supplied with equipment which requires mains and power back up. Please let us know if you are a customer with a serious illness or life threatening condition, if you require disability services, if you have a back-to-base home alarm system or if you require an uninterrupted telephone line. This equipment will remain the property of Optus, may be rented by you and Optus has the right to recover the equipment or charge you if it is not returned if you cancel the service.

Terms and Conditions: Optus supplies these services to you on the terms of Optus Standard Form of Agreement (the Agreement). The agreement is made up of your application, the consumer terms and the service descriptions, standard pricing tables and any relevant appendices which contains full details of the service and the terms and conditions of supply of each service including charging, billing, terms and cancellation. Copies of all documents that make up your Agreement (excluding your application) are available on the Optus website at optus.com.au/standardagreements or by calling 133 937. Below are set out some of the important terms that apply to this service.

Optus Home Phone services: **1.** Long Distance Services are supplied by Optus Networks Pty Limited (ABN 92 008 570 330) and allow you to make and receive calls from a phone located at your premises. **2.** Home Starter Cap, Home Super Cap, Home Mega Cap plan and Home Advantage plans are available to residential customers in selected areas, with pre-selected Optus Long Distance and Optus Local services who are credit approved by Optus. **3.** You have the option to connect to your choice of rate plan for a minimum term of 12 months or on a month to month period. **4.** You agree to pre-select Optus as your long distance carrier for at least your chosen Minimum term and for each subsequent month you remain on the plan. **5.** If you have selected a 12 month plan a \$199 pro-rata cancellation fee applies if you cancel prior to expiry of the Minimum Term. **6.** You will pay the minimum monthly amount (amount differs depending on your plan) even if you do not use all your included value. **7.** 'yes' Time @ Home is available on Home Starter Cap, Home Super Cap, Home Mega Cap and Home Advantage Plans. Optus Fair Go™ policy applies. **8.** Calculating time of call: The time of call is calculated based on the starting time of the call. This may not be the same as the local time at the place from which the call is made. **General:** **1.** A fee may apply if your existing phone number is unable to be transferred to Optus. **2.** Home phone plans are only available with monthly billing. **3.** Your first bill is made up of a part month and a full billing month charged in advance. For the part month, you will only pay part of the minimum spend and you will also receive part of the included value. **4.** Any unused value will be forfeited at the end of each month. Normal call charges apply after the included value is reached. **5.** Home Phone Plans Included value excludes: (a) International calls (not applicable on Home Mega Cap plan). (b) 19XX calls. (c) Satellite calls. (d) Directory Assistance and Operator Service calls. (e) Equipment charges. (f) Any calls made over another carrier's network (e.g. using an override code). (g) Home Phone services such as VoiceMail. **6.** If you cancel any of the services, any remaining services may be transferred to other plans. **7.** PensionSaver is available on all Home Phone Plans. **8.** To access the Service, you may require an Embedded Multimedia Terminal Adaptor (EMTA) which requires power to operate. **Paper Invoice Fee:** Online billing will be phased in over time and may not be available to you immediately. If we have advised you that online billing is available to you and you still choose to have a paper bill posted to you, you will be charged a paper invoice fee of \$2.20. If online billing is not available to you, we won't charge you the fee. Optus will advise you of the availability of online billing before any fee is charged. For further information please see optus.com.au/aboutmyaccount. **Credit card fee:** If you use a credit or charge card to pay your bill, a 1% fee (inc. GST) will be charged. This payment processing fee will be shown on your Optus bill after the payment has been processed. Exemptions may apply. **Australia Post fee:** If you pay your account at an Australia Post outlet, you will be charged an account processing fee of \$0.55 (inc GST). **Single bill:** Optus may be able to place one or more of your services that you have with Optus on a single bill. At point of sale you may choose to have all services billed individually. If you receive a single bill, afterwards it may not be possible to obtain individual bills for your services. **Direct Debit fee:** A \$2.20 per month fee applies if your account is not paid by direct debit. Non payment of a bill may result in suspension or disconnection of the Services. Optus supplies these Services to you on the terms of the Optus Standard Form of Agreement which is available on the Optus website at optus.com.au/standardagreements Offers may be withdrawn at any time.



Find out how Optus is helping
Australian Wildlife Conservancy
save the Yellow-footed Rock-
wallaby and other native wildlife
at www.optus.com.au/wildlife